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Name.....

Reg. No.....

**FOURTH SEMESTER M.S.W. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, APRIL 2023
(CBCSS)**

Master of Social Work

**SOW 4C 14—ADMINISTRATION OF HUMAN SERVICE ORGANIZATIONS
(2019 Admission onwards)**

Time : Three Hours

Maximum : 30 Weightage

Section A

*Answer any **four** questions not exceeding 100 words.*

Each question carries 2 weightage.

1. Write any two programmes of Ministry of Rural Development.
2. Define Social Welfare administration and its characteristics.
3. Brief about the types of Voluntary Agencies in India.
4. What is TQM ?
5. What is the aim of Kudumbasree ?
6. What is the process of organisation development ?
7. Explain theory X and theory Y.

(4 × 2 = 8 weightage)

Section B

*Answer any **four** questions not exceeding 300 words.*

Each question carries 3 weightage.

8. Explain the basic elements of administration.
9. Comment on Societies registration Act 1860.
10. What are the welfare programmes for the aged in India ?
11. Give a note on ICDS Scheme.

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12. What are the steps in performance appraisal ?
13. Write the functions and structure of Central Social Welfare Board.
14. What is the procedure to deal with sexual harassment at workplace.

(4 × 3 = 12 weightage)

Section C

*Answer any **two** questions not exceeding 800 words.*

Each question carries 5 weightage.

15. Critically analyse the role of voluntary organisation in social welfare.
16. Discuss the HRM process in an organisation.
17. Write elaborately about various Social welfare programmes at the national level.
18. Explain any *three* leadership theories and its implication in the context of an organisation.

(2 × 5 = 10 weightage)