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(Pages : 2)

Name.....

Reg. No.....

**FIRST SEMESTER M.S.W. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2021**

(CBCSS)

Master of Social Work

SOW 1C 04—PROFESSIONAL SKILLS FOR SOCIAL WORKERS

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

General Instructions

1. In cases where choices are provided, students can attend **all** questions in each section.
2. The minimum number of questions to be attended from the Section / Part shall remain the same.
3. The instruction if any, to attend a minimum number of questions from each sub section / sub part / sub division may be ignored.
4. There will be an overall ceiling for each Section / Part that is equivalent to the maximum weightage of the Section / Part.

Section A

Answer any **four** questions not exceeding 100 words.
Each question carries 2 weightage.

Write Short Notes on :

1. Self image.
2. Emotional Intelligence.
3. Ecomap.
4. Professional boundaries.
5. Public speaking.
6. Advocacy letters.
7. Motivation Enhancement.

(4 × 2 = 8 weightage)

Turn over



Section B

*Answer any **four** questions not exceeding 300 words.
Each question carries 3 weightage.*

8. Explain SWOT analysis.
9. What are the different ways to build emotional resilience?
10. Discuss the core relationship qualities for a professional social worker.
11. How can transactional analysis be used to communicate effectively?
12. What are the leadership styles? Give examples.
13. Why is conflict management important in social work?
14. What are the various types of cybercrimes?

(4 × 3 = 12 Weightage)

Section C

*Answer any **two** questions not exceeding 800 words.
Each question carries 5 weightages.*

15. Discuss the scope and benefits of online learning resources for Professional social workers?
16. Elaborate on the importance of Team building and team work in Social Work practice, with examples from your fieldwork experience.
17. Enumerate on the managerial skills required for social work practice.
18. Discuss with examples, how life skills can help young people make better choices in life.

(2 × 5 = 10 weightage)