

**FIRST SEMESTER M.Com. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2020**

(CBCSS)

M.Com.

**MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR
(2019 Admissions)**

Time : Three Hours

Maximum : 30 Weightage

Section A

Answer any four questions.

Each question carries 2 weightage.

1. What is a core competency ?
2. What is mean by perception ?
3. Define personality.
4. What is mean by Quality of Work Life ?
5. Define organizational culture.
6. What is grid management ?
7. What is meant by MDP in HRM ?

(4 × 2 = 8 weightage)

Section B

Answer any four questions.

Each question carries 3 weightage.

8. Briefly explain the theories of leadership.
9. What are the factors affecting perception.
10. Briefly explain the ethical issues in organizational behavior.
11. What is learning ? State different theories of learning.
12. Describe the various types of organization cultures.

Turn over

13. Explain briefly group dynamics.
14. Explain case analysis with an example?

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries 5 weightage.

15. Explain how personality affect the performance of a firm.
16. Explain the various Schools of management thought.
17. What is the role of effective communication in an organization
18. Define a group behaviour? Explain the various stages of group formation and development.

(2 × 5 = 10 weightage)