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# THIRD SEMESTER M.Com DEGREE EXAMINATION, APRIL 2013

### 3.3 - HUMAN RESOURCE MANAGEMENT (2004 Admissions)

Time: Three Hours Maximum: 80 Marks

# Part A Answer all questions Each question carries 2 marks

- What are the approaches to HRM?
- Write a note on inter departmental transfers?
- Explain job specifications for a sales manager.
- Bring out the salient aspects of Time management.
- 5. Write a note on flexible working conditions.

 $(5 \times 2 = 10 \text{ marks})$ 

#### Part B

# Answer any Four questions Each question carries 10 marks

- 6. Explain job specifications and descriptions for a sales manager.
- 7. Explain the procedure to be followed in terminating an employee?
- 8. Explain the various training techniques aimed at semi skilled labour.
- What do you mean by job enrichment? How can you undertake this in an IT company?
- 10. Explain the factors influencing the wage system with suitable examples,
- 11. Differentiate between financial and non financial incentives.

 $(4 \times 10 = 40 \text{ marks})$ 

#### Part C

## Answer any two questions Each question carries 15 marks

- 12. What kinds of organizational changes have resulted from increased international competition and how has the HRM helped achieve those changes?
- 13. Compare and contrast the conventional and modern performance appraisal systems.
- What needs to be given importance for promotions- Merit or seniority. Justify your answer.

(2 x 15=30 marks)

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