

**THIRD SEMESTER M.Com DEGREE EXAMINATION, APRIL 2013****3.2 – ENTERPRISE RESOURCE PLANNING  
(2004 Admissions)****Time : Three Hours****Maximum : 80 Marks****PART A****ANSWER ALL THE QUESTIONS**

1. What is database security?
2. Illustrate 'Query Design'?
3. Highlight the features of MRP.
4. List the popular ERP packages and their developers?
5. List down two important limitations in implementing ERP. (5 x 2 = 10 Marks)

**PART B****ANSWER ANY FOUR QUESTIONS**

6. 'Securing database from the internet hazards is most important task of an administrator' – Explain the various types of database security models that you would incorporate as an administrator with examples.
7. 'When you create a database, MS-Access offers you Tables, Queries, Forms, Reports, Macros, and Modules' – Explain this statement with illustrations.
8. Explain the roles of ERP and E-Business in optimizing a company's performance. Give illustrations.
9. Assuming yourself as an 'ERP Consultant' - explain how efficiently will you deal with the business challenges in the functional areas of the organization using SAP R/3.
10. Bring out the importance of package evaluation in the ERP implementation lifecycle. Give necessary illustrations.
11. Enunciate the key issues involved in the management and monitoring of ERP implementation. (4 x 10 = 40 Marks)

**PART C****ANSWER ANY TWO QUESTIONS**

12. Caselet: People use MS-Access for various reasons, but let's assume someone named Bob is using it to store information about Bob's Shoe Store. Bob gathers raw information about shoes sold from a cash register then he manually types this data into MS-Access. Now the tricky part, of course, is where does he enter this data? Well, before Bob can dive right into the data input, he must first create an **Access Database** that will hold his information. It's time for Bob to learn some Access! Provide your expertise on the following:
  - i.) List out the steps involved in creating a database for Mr. Bob?
  - ii.) Draw a table showing the Access database interface.
  - iii.) 'Access databases are saved with the .mdb extension'. How and why?
13. 'Instead of designing software to support existing business practices and processes, a firm adopting ERP must restructure its processes to be compatible with the new ERP system. ERP decides how the business practices are to be carried out'. Critically examine this statement. Give reasons with examples.
14. 'On-demand ERP and On-Site ERP are essentially similar services with a few fundamental differences' - Assessing this statement, bring out in detail the differences between on-demand and on-site ERP with illustration. Give a real time example. (2 x 15 = 30 Marks)